Supporting Your PDLP Journey@HS

#myhspld

Updates for Hougeans

PLD Initiative@HS – Key things to note

- Change your iCon password

- Changes to DMA setting

- Updating of the PLD

- Updates to HS ICT Helpdesk Form

- Checking your iCon email regularly

Change iCon password

- Current password will expire in Nov.

- Active account is needed to access google suite services (including google classroom), and upcoming Microsoft pro plus apps etc.

- Adhere to the schedule provided. (will be emailed to you)

Schedule for iCon Password change

	Mon 25/10/2021	Tue 26/10/2021	Wed 27/10/2021	Thu 28/10/2021
Comp Lab 2 Level 2	**1EAN** (CPA 10.30-11.30) **2EANS** (CPA 11.30-12.30)		**1HOUG** (CPA 11.30-12.30)	**2HOUG** (CPA 10.30-11.30)
Comp Lab 3 Level 2			**3T2** (CPA 8.00-9.00) **3T1** (CPA 12.30-1.30) 1.30 - 2.30 pm	
	3E1 (1.30-1.45PM)	3A1 (1.30-1.45PM)	2H (1.30-1.45PM)	
	3E2 (1.45-2.00PM)	3A2 (1.45-2.00PM)	2O (1.45-2.00PM)	
	3E3 (2.00-2.15PM)	3T1 (2.00-2.15PM)	2U (2.00-2.15PM)	
	3E4 (2.15-2.30PM)	3T2 (2.15-2.30PM)	2G (2.15-2.30PM)	
Comp Lab 4 Level 3	**3E3** (Lit 11.00-12.00)		**3A2** (F&N 12.30-1.30)	
	1H (1.30-1.45PM)	1E (1.30-1.45PM)	2E (1.30-1.45PM)	Spare (1.30-1.45PM)
	1O (1.45-2.00PM)	1A (1.45-2.00PM)	2A (1.45-2.00PM)	Spare (1.45-2.00PM)
	1U (2.00-2.15PM)	1N (2.00-2.15PM)	2N (2.00-2.15PM)	
	1G (2.15-2.30PM)		2S (2.15-2.30PM)	

Changes to DMA setting

To support the rollout of the DMA parent portal, the DMA baseline profile is enhanced. This will allow the PLDs to continue to be effectively managed during school hours, while providing parents the flexibility to manage the PLD under options A or B.

DMA Option	During School Hours (6 am – 6 pm)	After School Hours & Sleep Hours
Default		
Option A	Only whitelisted applications	Sleep hours are from 11 pm to 6 am (Mon to Sun) (Option A[1] to note, not applicable to Option B)
Option B		

[1]Parents (under Option A) may set their own sleep hours for the PLD. Should the end time of the sleep hours overlap that of school hours, school hours will take precedence. (e.g. Parents' set sleep hours from 10 pm to 8 am. Since school hours starts at 7 am, the sleep hours will end at 7 am)

Updating of the PLD

To allow your PLD can receive the latest OS and App updates, please ensure that

PLD Status	To Update
iPad	1) Device must be of at least 50% charge (preferably connected to the charger) 2) The device must be turned on and passcode unlocked 3) Device must be connected to a network 4) Device must be connected and have all commands acknowledged prior to the OS update command is pushed. Of course the OS update command also need to be acknowledged as well.
	Update manually

[1]Parents (under Option A) may set their own sleep hours for the PLD. Should the end time of the sleep hours overlap that of school hours, school hours will take precedence. (e.g. Parents' set sleep hours from 10 pm to 8 am. Since school hours starts at 7 am, the sleep hours will end at 7 am)
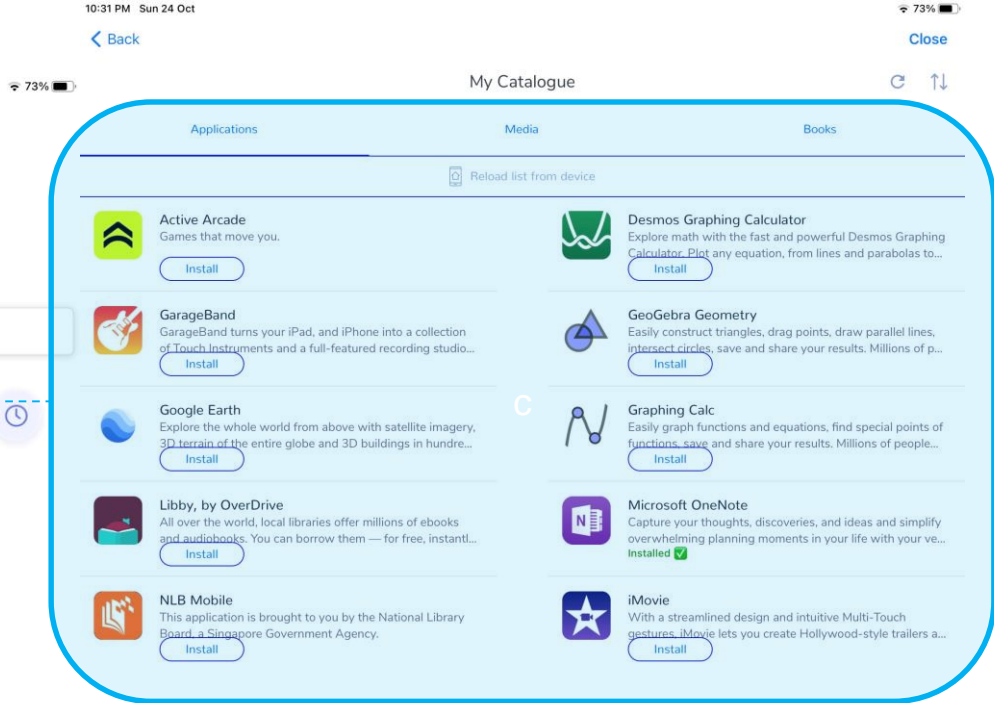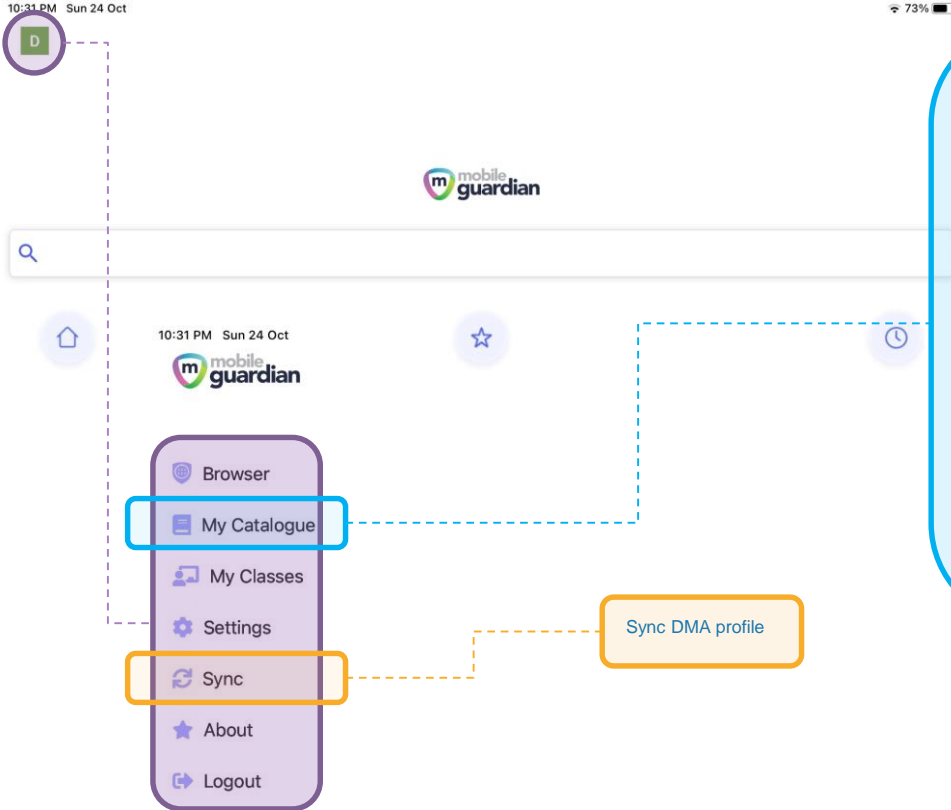
Updating of the PLD

Access the mobile guardian App

10:31 PM Sun 24 Oct

🛜 73% 🔋

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🔍

10:31 PM Sun 24 Oct

mobile guardian

🏠   ⭐   🕐

Browser

My Catalogue

My Classes

Settings

Sync

About

Logout

Sync DMA profile

10:31 PM Sun 24 Oct

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My Catalogue   C ↑↓

Applications   Media   Books

📱 Reload list from device

Active Arcade
Games that move you.
Install

Desmos Graphing Calculator
Explore math with the fast and powerful Desmos Graphing Calculator. Plot any equation, from lines and parabolas to...
Install

GarageBand
GarageBand turns your iPad, and iPhone into a collection of Touch Instruments and a full-featured recording studio...
Install

GeoGebra Geometry
Easily construct triangles, drag points, draw parallel lines, intersect circles, save and share your results. Millions of p...
Install

Google Earth
Explore the whole world from above with satellite imagery, 3D terrain of the entire globe and 3D buildings in hundre...
Install

C

Graphing Calc
Easily graph functions and equations, find special points of functions, save and share your results. Millions of people...
Install

Libby, by OverDrive
All over the world, local libraries offer millions of ebooks and audiobooks. You can borrow them — for free, instantl...
Install

Microsoft OneNote
Capture your thoughts, discoveries, and ideas and simplify overwhelming planning moments in your life with your ve...
Installed ✅

NLB Mobile
This application is brought to you by the National Library Board, a Singapore Government Agency.
Install

iMovie
With a streamlined design and intuitive Multi-Touch gestures, iMovie lets you create Hollywood-style trailers a...
Install

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PLDSupport@HS

Access the mobile guardian App

QUICK LINKS

For Staff

For Parents

For Students

FAQ

Direct School Admission (DSA) 2021

National Digital Literacy Programme (NDLP)

Traffic Advisory

▸ HBL-BL

    Education and Career Guidance (ECG) and Counselling Services

    HS ICT Helpdesk Form

HS ICT Helpdesk Form

⏱ 3 mins estimated time to complete

Instructions

Please read the instructions below before you proceed. Any incorrect details will delay the process. Once the password is reset, we will send you an email.

You just need to submit this form only once, we will try our very best to respond within 1 working day.

Please call HS ICT Helpdesk at the telephone number below should you need ICT assistance immediately during the following school working hours:

Mondays to Fridays from 7.30 am to 5.00 pm (except Public Holiday)
Tel: 63726668 Extension 260 or 261 or 666

1. Child's full Name
Please check and confirm the name you enter is the same as shown on your child's NRIC/FIN/BC/EZ-Link. Any incorrect details will delay the process.

2. Child's Class
Select your class from the drop down list.

3. Requestor's Email
Please check and make sure your email is correct. You should receive a response email after submitting this form.
me@example.com

4. Requestor's Relationship to child

5. Mobile or Home Telephone Number
This will allow us to clarify your issue quickly.
8123 4567

HS ICT Helpdesk Form

6. This is about
Choose one of the options below.

- SLS Issues
- Student iCON Issues
- Apple iPad, Apps or Accessory Issues
- Request for App ①
- Cyber Wellness Issues ②
- Request to Change DMA Options ③
- Other ICT-Related Issues

① Request for App

7. Name of App in App Store

8. Version

9. Reason for App Request

③ Request to Change DMA Options

DMA Option	During School Hours (8 am – 7pm)	After School Hours	Sleep Hours
Default	Only whitelisted applications	Only whitelisted applications	No access, block screen activated. (11 pm to 6 am)
Option A	Only whitelisted applications	Based on Parent's setting under DMA Parents Portal. Software installed by parents will be available.	If parent does not set sleep hours, it will default to sleep hours of the school. Block screen activated during sleep hours.
Option B	Only whitelisted applications	No restriction	No sleep hour setting

¹Parents can only install applications after enabling the Apple App store. A personal Apple ID is required. Please refer to the DMA Parent Portal Guide. Applications not installed by the school is hidden during school hours.
²Parents (under Option A) may set their own sleep hours for the PLD. Should the end time of the sleep hours overlap that of school hours, school hours will take precedence. (e.g. Parents set sleep hours from 10 pm to 7 am. Since school hours starts at 8 am, the sleep hours end at 6 am)

7. What is your current DMA Option?
Please refer to the table above.

8. What is your new DMA Option?
Please refer to the table above.

9. Reason for request to change DMA option

② Cyber Wellness Issues

7. Cyber Wellness Issues
Highlight possible Cyber Wellness Concerns. Briefly describe your concerns.

8. Reason for Cyber Wellness Request

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Communications@HS

Check your iCon email regularly